

Card Number:

Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_ Total to be charged: \_\_\_\_\_

## EPIC JOURNEYS, LLC TERMS AND CONDITIONS

**Carefully read this brochure and the tour conditions as enrollment in and payment for any program offered herein constitutes acceptance and agreement to be bound by the terms thereof.**

**Air Transportation:** Jet economy class on connecting IATA and ATC carriers. Airfare based on roundtrip, non-refundable APEX reservations. \*Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade, we cannot guarantee the same flight schedule as the group. Upgraded class of service is for the international portion of the journey only. Elite Air pricing (Premium Economy, Business Class, or First Class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

**Hotels:** First class to 4 star-hotels throughout. All hotels are with private bath or shower. Per cost based on sharing twin-bedded rooms. A limited number of single rooms are available at the supplement indicated.

**Children:** For children 8 years of age or older, full land cost applies. Unaccompanied minors under 18 years of age cannot be accepted.

**Meals on Tour: As specified on itinerary.** Meals are based on hotels or restaurants buffet or set menu. Generally, beverages are not included.

**Transfers:** As indicated in tour itinerary, by deluxe motor coach and includes portage of one average-sized suitcase per person. Transfers are provided only on package arrival and departure dates provided airfare is purchased from Epic Journeys. Transfer to and from international airport is not included.

**Public Holidays:** On public holidays including, but not limited to religious holidays and national celebrations, some monuments and sites may be closed. On these occasions, touring itineraries may be amended to reflect changes.

**Responsibility:** Epic Journeys and its representatives abroad act only as independent contractors acting on behalf of neither the customer nor the suppliers and principals. All exchange orders, coupons, and tickets are issued subject to the terms and conditions under which such means of transportation, accommodations, and other services are offered or provided. The issuance and acceptance of such documents shall be deemed to be consent to the further conditions. Epic Journeys does not own or operate, the hotels, motor coaches, airlines, cruise lines, or any other service providers which compose their tours. Epic Journeys will not be held responsible for changes/cancellations of airlines, hotels or cruise ships. The travel agent and/or Tour Operator shall not be held liable for injury, damage, loss, accident, delay, irregularity in any vehicle, or through the default of any company, or person, engaged in conveying the passengers, or of any hotel proprietor, personnel, or servant or any other person otherwise in connection therewith. Epic Journeys will not be held responsible for potential risks and hazards associated with travel to destinations included in this brochure, where injury, delay or unanticipated events may occur. Epic Journeys will not assume responsibility for standards of quality, hygiene, political stability, cuisine, sanitation facilities, cleanliness, telecommunications facilities, methods of conducting business, emergency medical evacuation, treatment and medical services found in these destinations. Travel to these areas may entail risks including but not limited to the hazards of traveling in politically unstable areas, civil disturbances, war, and arbitrary changes mandated by government authorities or private concerns. Epic Journeys shall be held harmless from any and all liability in connection with the foregoing.

**Arbitration:** Any and all disputes concerning this contract, the brochure, or your trip will shall be resolved according to the then current rules of the American Arbitration Association in Pennsylvania, and any such arbitration must take place in Johnstown, Pennsylvania. In any such arbitration, the substantive law of Pennsylvania will apply.

**Documents/Health/Handicapped:** A valid passport must be held by each tour member. Tour members are expected to be in good health. Tour members who require any form of special assistance must be accompanied by a helper who is totally responsible for the disabled tour member.

**Tour insurance is available and strongly recommended:** All claims must be in writing. No refunds for services or sightseeing rendered and not used by tour members. Epic Journeys reserves the right to cancel, withdraw or change the tour in whole or in part at any time. The sole obligation of Epic Journeys is to refund payments received in connection herewith if not acceptable to tour members. All cancellations must be in writing.

**Cancellations:** There is a nonrefundable \$250 deposit and travel protection cost is nonrefundable. If you cancel 130 days prior to departure to the start of tour please refer to the Globus Family of Brands cancellation policy. This is for land only. Air is non-refundable in most cases. A \$25 non-refundable administration fee will apply.

**Deposits:** A nonrefundable deposit of \$250.00 per person is required to confirm tour acceptance and will be applied to total price of program cost. Once group air has been reserved, you will be required to pay a \$250 deposit of which \$100 is nonrefundable.

**Airline Responsibility:** Airlines are responsible only for the air travel portion of these tours performed by it on behalf of the tour participants in accordance with the terms and conditions of their individual passage contracts and subject laws, treaties and regulations governing air transportation. Tour-services including but not limited to carriage by land or sea, guide service, hotel accommodations, restaurant and all services other than carriage by air are furnished by contractors who are independent and do not act for or on behalf of this airline and this airline shall not be responsible for any act, omission, or event occurring prior to the participant's embarkation upon or disembarkation from the aircraft. The usual passage contract between this airline and the tour participant and in purchasing a passage contract used by this airline when issued, shall constitute the sole contract between this airline and the tour participant and in purchasing a passage contract as a part of the this tour, the participant acknowledges and accepts the foregoing conditions. This airline is not to be held responsible for any act, omission or event during the time the passengers are not on board its aircraft. Travel protection does not cover pandemics.

**Non-smoking Policy:** Smoking is not permitted on transfer and touring motor coaches.

**Sightseeing:** Will be operated in deluxe, air-conditioned, motor coach accompanied by an English speaking guide as indicated in itinerary including entrance fees to sights indicated on the brochure. It is your responsibility to arrive on time for all scheduled flights, cruises, and package components. Arriving late for any scheduled event may be considered a "no-show" in which case you will not be eligible for any refund for the unused service(s).

**Luggage:** Excess luggage will be subject to a fee. Epic Journeys shall not be held responsible for any lost or damaged luggage and/or personal items.